

## MinuteClinic<sup>™</sup> Immunization Services through SEC<sup>3</sup>URE

### Frequently Asked Questions

#### Can I expedite or rush my vaccinations?

No, all vaccinations are completed in the order they were received. If you need your immunization fast, please visit a convenient MinuteClinic location as soon as possible. Once the vaccination is administered, it will take approximately 24-hours to update the credential requirement in SEC<sup>3</sup>URE.

#### Where are the MinuteClinic immunization services available?

There are more than 1,100 walk-in medical clinics available across the United States. Use the handy online [!\[\]\(e3f8612927870f2e0f9f5989e6dd3064\_img.jpg\) \*\*MinuteClinic Clinic Locator\*\*](#) to find a location convenient for you.

#### Do I need to provide my Social Security Number and birth date?

No. Your Social Security Number or date of birth are not used to purchase the Vaccination vouchers. Your date of birth may be required once you arrive at a MinuteClinic and administer the vaccination.

#### Can I cancel my vaccination?

No. Vaccinations cannot be cancelled. Refunds are not available.

#### Can I buy immunization services for my *friends and family*?

Absolutely! We've teamed-up with MinuteClinic<sup>™</sup> to offer high-quality and convenient immunization choices available for all IntelliCentrics community members – *including friends & family!*

When purchasing, simply indicate “**Myself and Friends/Family**,” the quantity, and then enter their names and email addresses. They will receive email confirmation along with an attached \*PDF document of the MinuteClinic Vaccination Voucher.

#### Do my *friends and family* need to be SEC<sup>3</sup>URE subscribers too?

No. When purchasing from your SEC<sup>3</sup>URE account, simply indicate “**Myself and Friends/Family**,” the quantity, and then enter their names and email addresses. They will receive email confirmation along with an attached \*PDF document of the MinuteClinic Vaccination Voucher.

#### How long do I have to administer my vaccinations?

Vaccinations must be taken within **90 days** of purchase. If you do not receive your immunization within 90 days, the purchase will expire and you will need to either purchase a new vaccination or use an alternate method of fulfilling the credential requirements.

## What do I need to take with me to the MinuteClinic location?

Bring a government issued ID and the **printed** MinuteClinic \*PDF Vaccination Voucher. You will be asked to sign and then surrender the Vaccination Voucher to receive the vaccination.

## Can I show an electronic version (\*PDF) of the Vaccination Voucher?

No. You must print the \*PDF document of the MinuteClinic Vaccination Voucher before you arrive at a location. The provider will have you sign and then surrender the Vaccination Voucher in order for you to receive the immunization.

## Where can I find the MinuteClinic Vaccination Voucher in SEC<sup>3</sup>URE?

Vouchers are available to print up to 90-days from purchase date or until redeemed. If you don't have the original "**SEC<sup>3</sup>URE Alert**" email, you can always log into your SEC<sup>3</sup>URE account, select **My Account** and then **My Subscriptions**. Look for the **Print Voucher** button under *Immunization Services*.

## What happens if I leave the MinuteClinic site without receiving the vaccination?

As long as you do not surrender the voucher and it is within 90-days of purchase, you may visit another MinuteClinic. Until you receive immunization services, the corresponding credential will remain "**outstanding**" in SEC<sup>3</sup>URE.

## Will I need to upload and submit proof of my immunization to SEC<sup>3</sup>URE?

No. For your convenience, your SEC<sup>3</sup>URE credentials will automatically update showing "**compliant**" within 24-hours of administering the vaccination.

## How long does it take to update my credential requirement?

Most credential records are updated with proof of immunization within 24-hours of administering the vaccination.

## What should I do if I have detailed questions about the immunization services?

Please contact MinuteClinic Patient Support with questions concerning the details of the immunization services being provided ☎ 1-866-389-ASAP (2727) or visit [MinuteClinic Frequently Asked Questions](#)

Because we value your confidentiality; IntelliCentrics SEC<sup>3</sup>URE will know only if you are "**compliant**" or "**outstanding**" based on the immunization services.

## What if the immunization is a 2 or 3 dose series?

MinuteClinic immunization vouchers are purchased and administered per-dose. After purchasing the first dose, you will need to wait and then purchase the next dose(s) within the recommended time frame. MMR (*measles, mumps, & rubella*) vaccinations require two (2) doses and Hepatitis B requires three (3) doses.

## Do you have any additional questions?

### MinuteClinic Patient Support:

☎ 1-866-389-ASAP (2727)

🔍 [MinuteClinic Frequently Asked Questions](#)

📍 [MinuteClinic Clinic Locator](#)

### IntelliCentrics SEC<sup>3</sup>URE U.S. Customer Service:

☎ Call us at (817) SEC3URE (732-3873)

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